

On February 2, 2021 Susan e-mailed to Rafiq and Boris:

Memo to Rafiq and Boris,

Yesterday in talking with Rene Mugnier's office I discovered that his office is not actively working on the 431 Putnam Avenue Condominium execution, design and drawings related to the repair of the porch. Without their work, we are at a stand-still.

The communication that both of you have displayed, has caused both me and Mugnier's office to be leery of the inter-actions. Follow along the various inter-actions:

1. On January 15th, 2021, you arranged for a crew from S+H construction to make the necessary cuts to expose the damaged structure to both the 1st and 2nd floor porches. Gennadiy, from Mugnier's office, was directing the activity. I came back from my appointment after about an hour of work by the contractors. Both you and Boris watched me come into the property from the front porch.
2. I waited in my condo for the S+H crew and Gennadiy to knock on my door to analyze my porch and take measurement similar to the 1st floor porch. No one bothered to contact me.
3. Before departing and releasing the S+H crew from the planned work, Boris told Gennadiy that he had no plans to measure the 2nd floor porch and that only the 1st floor porch would be addressed. Gennadiy went back to his office without contacting me, because he was confused about his role here. Boris had been told often to abide by the Cambridge Inspectional Services mandate.
4. The invoice for the visit on January 13th and 15th arrived at 431 Putnam Avenue on January 20, 2021 for \$840.00. Boris apparently paid it on or before January 25th, 2021.
5. Having paid it immediately, Boris gave Mugnier's office a positive go ahead with the proposal.
6. On January 20, 2021, and also on January 6, 2021, Mugnier's office sent a proposal and contract terms to Rafiq and Boris. The proposal has not been discussed since January 6th and is being ignored today.
7. On January 22, 2021, Rafiq was sent an e-mail from Mugnier's office to complete the report by examining the 2nd floor porch for measurements and investigation. Rene Mugnier understood well what the job was to be before Gennadiy got involved with Boris.
8. On January 25, 2021 – Gennadiy came to examine the 2nd floor porch without the benefit of the S+H crew to make the cuts. This means that discovery will only happen after the plan is executed and a contractor is hired.
9. On January 25, 2021 Mugnier's office sent an invoice for \$280.00 for two hours of time that should have been incorporated in the 1st floor porch examination.
10. As of yesterday (January 25, 2021) the following was discovered in contacting Mugnier's office:

- a) No work is being done, because Boris has not signed the proposal and contract.
- b) A check was to be issued for 30% of the total amount before a report was to be scheduled. The cost of the execution and drawing were reduced from \$4,800. To \$3,900. On January 20, 2021. Still no word from the 431 Putnam Ave Assoc.
- c) The reduction was significant, providing a \$900. discount and having the deposit reduced to \$1,300.
- d) Mugnier made it clear that the previous visits to evaluate and measure were not included in the \$3,900 price.
- e) My porch is showing signs of deterioration consistent with the 1st floor porch. Your inability to interact with contractors continues to be a source of frustration which, as you know, will lead to a much more-costly solution than you plan at present.

Rafiq, I have asked for responses from you repeatedly.

No answers have been forthcoming.

It is time for you to get involved. Susan”